



XENIA RURAL WATER DISTRICT

Monthly Board Meetings

Meetings are generally held monthly, at 5:00 p.m. on Thursdays of the 3rd full week of the month at the office's of Xenia Rural Water District
23998 141st St,
Bouton, IA 50039

2018

May 24th
Jun 21st
Jul 19th
Aug 23rd
Sep 20th
Oct 18th
Nov 15th
Dec 20th

2019

Jan 18
Feb 22

2018 Annual Meeting

The 41st Annual Meeting of Xenia Rural Water District was held on April 19, 2018.

Incumbents Amy Kahler and Mike Shrum were re-elected. Officers will be elected at the May 24th Board of Directors Meeting.

Board of Directors:

Amy Kahler
Troy Wilson
Gary Becker
Mike Schrum
Jerry Carris
Peter Jensen
Guy Tenold

District Update from the General Manager

Gary Benjamin, P.E. CEO /General Manager of Xenia Rural Water District

2018 2nd Quarter

C. L. Carroll, Inc. is nearing completion of the Woodward Water Treatment Plant Improvements Project. The plant was constructed in the early 1980s and the required improvements were extensive enough that the plant has been offline since last October to facilitate the work. The improvements include:

- 1) A new treatment process that will remove all free ammonia from the water which will eliminate the problems Xenia has had in the past with nitrites forming in the distribution system;
- 2) The replacement of equipment inside the lime softener allowing the softener to produce clearer water that will result in less solids going on to the filters;
- 3) The carbon dioxide feed system was replaced with a more efficient system that will reduce the amount of carbon dioxide required to treat the water and reduce the cost;
- 4) The sand media in the filters was replaced with a combination of sand and anthracite that will improve the efficiency of the filters;
- 5) An air scour system was added to better clean the filters during the backwash cycle;
- 6) Variable frequency drives were added to the well pump motors to optimize the desired flow from the wells without throttling well valves and wasting energy; and
- 7) All of the chemical feed systems were replaced to improve the reliability of the systems.

The Woodward Water Treatment Plant should be back in full operation in early May. This improvements project will be a "Win-Win-Win" for Xenia customers in that it will improve water quality coming out of the plant, it will save money in lower carbon dioxide and less electric usage per gallon and it will greatly improve the life expectancy for the plant. A fourth "Win" is we are able to pay for this project from funds on hand so no borrowing was required and there will be no impact on water rates from this project.

As always, Xenia's Board, staff and I thank you for allowing us to serve you.

.....Gary Benjamin

District News

- Xenia's 2017 audit is available on our website at www.xeniawater.org by clicking on the 'Newsroom' tab and then the 'District Updates' on the Newsroom page. The audit was conducted by the Office of Auditor of State. The audit results reflect Xenia's continuing trend of financial improvement and stability.
- Xenia has entered into an agreement with community of Churdan to provide operation assistance for their water distribution system and wastewater lagoons. Churdan's operator has retired so this agreement will allow Churdan to meet their requirement to have a state certified operator for their water and wastewater systems and Xenia can provide this service with existing staff. Churdan will save the cost of a certified operator and Xenia will see some increased revenue.
- Xenia has been working with the City of Kelley for some time on providing water to the city. Their engineering consultant completed a water study that determined their best option for water service into the future was to purchase water from Xenia rather than to continue to produce their own water. Kelley bid a project to construct the connection between Xenia's distribution system and the city's and after some delays in the construction project, the city began taking water full time on March 27. Everything is working well and we have heard the city has received some compliments about the improved quality of water they are now receiving from Xenia.

EMERGENCY ALERT SYSTEM

Xenia encourages customers to visit our website at www.xeniawater.org and sign up for AMG alerts. This free service notifies customers of leaks, maintenance, disruptions of service or water quality issues to be sent to the member's choice of home, cell phone or e-mail. If you need assistance in enrolling in this emergency alert system call our office and our staff is happy to help.

If you are already enrolled, please log in and verify your information is still accurate.

Online Bill Pay

For a small fee, you may pay your water bill online. Look for the link to E-bill Express on our website at www.xeniawater.org. If you wish to receive only paperless statement, **enroll** at this site, otherwise to make a one time payment, select **"PAY NOW"**.



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Your Water Service - Who is Responsible for What?

Knowing how water gets to your home or business can be a little confusing sometimes, but learning about this process can save you time and money later. When things go wrong—like a leak or broken valve—it's important to know who to call and who is responsible for repairs.

Xenia Rural Water District pumps water through the distribution system to your home or business. Xenia is responsible for providing water to our customers and maintaining the water mains.

Meter Pit and Curb Stop

You, as a customer are responsible to protect and provide access to the water meter. Because many of our customers reside in rural areas, the meter can often be found in a meter pit outside the residence and is Xenia's responsibility to maintain. In an urban setting, the meter is often located in the basement or protected crawlspace. It is necessary to install the meter in an area that is protected from freezing. Whether located in the basement or crawl space, it is the customer's responsibility to protect the meter from damages.

The curb stop, or stop box, is a valve located between the water main and your home. Curb stops allow our employees to turn off the water to your home without accessing the meter inside. In the case of a meter pit, the meter is found at the bottom of the pit, protected from freezing with an insulated foam pillow and when warranted, the meter can be shut off. Most often, this is done at the homeowner's request so plumbing repairs can be made. Maintenance and operation of the curb stop, meter pit and meter is Xenia's responsibility. Service lines between the main and the curb stop or meter pit is Xenia's responsibility.

Service lines between the curb stop and the home/business or between the meter pit and the home/business is the customer's responsibility to install and maintain.

When repairs to your service line are necessary, we encourage you to work with a reputable plumber and you must call Iowa One Call before your dig. This allows any underground utilities in the area to be marked. No digging is allowed within five feet of the meter pit or curb stop. This five foot stub out is part of the meter pit installation and is owned and maintained by Xenia. If damage to Xenia lines or meter pits occurs during repairs you may be responsible for costs.

For continued service, please be sure to protect your water service and maintain the parts you are responsible for. When a problem occurs, Xenia will assist in determining the cause of the problem and the appropriate course of action.

Please call our office for more information or if you need assistance.

